secureWISE®

BUSINESS MANAGEMENT PORTAL

Detailed Business Analytics and Reporting for OEMs

The Portal is the first and only business intelligent platform to enable a near real-time view of all current tool activity.

The secureWISE Business Management Portal allows OEMs to:

- Improve customer service
- Allocate resources more effectively
- Monitor service level agreement (SLA) activities
- Analyze revenue generated and/or time saved using remote service

	BASIC	BUSINESS ANALYTICS	BUSINESS ANALYTICS & REPORTING
"Live" view of who is accessing equipment	✓	✓	✓
Historical view of who accessed data & action performed		✓	✓
Business analytics capabilities		✓	✓
Insights for better resource allocation		✓	✓
Data usage		✓	✓
Automated reporting		✓	✓
Report customization			✓

The secureWISE Business Management Portal is available in two versions: "Basic" and "Enhanced." The basic portal is a limited service available to all current tool connectivity subscription customers and provides a near real-time view of current activity throughout the entire tool install base. The enhanced portal is a value-added service that provides business analytics capability as well as historical information for users, sessions, remote tool viewing/operation, file transfers, remote application access, and data usage.

For more information please go to https://www.pdf.com/products/securewise/

Operational View

Operational view - current status

Collaborative users Logons and Joined Sessions

■ # of Sessions   ■ # of Logins

Last Hour Activity

Last 24hrs Activity

Registered Tools
2,173

Remote Connectivity Tool status

Total Services
9.7K

Current Services Status

Active sessions (green) by Location

Total Active Sessions: 20

Session	# of Connections

Total Active Users: 32

User	Site Name	Tool Type

Current Activity for
05/17/2016 21:32:04

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Session Usage

Session usage

Day	● Month	Quarter	Year

Date
Month
Quarter
Region
Session Name
Site Name
Tool Name
Tool Type
Service Name
BU
Tier

Client Type
Collaborative Client
SGS6
SGS6 Client

Server Type
Dev
Prod

↻ Standard Mode

Total Number of Joined Sessions Monthly trend (Avg Session Time is 59.5m)

■ No. of Sessions
— Total Time (minutes)

Joined Session Hours Trends

■ No. of Sessions
— Total Time (minutes)

Joined Sessions by Tool Type

Tool Type	Tool BU

Joined Sessions by Site Name

Site Name	Tier

Usage by Service Type

Top 10 Users by Number of Sessions

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