

One encrypted network for secure factory remote access - faster repairs without sacrificing safety.



One Connection that Replaces Fragmented VPNs

secureWISE® **replaces** fragmented, per-vendor VPNs with **one encrypted private network** plus an authentication and authorization server.

This gives factories and **OEMs secure, reliable remote access** to critical systems.

Problem with **Status Quo**

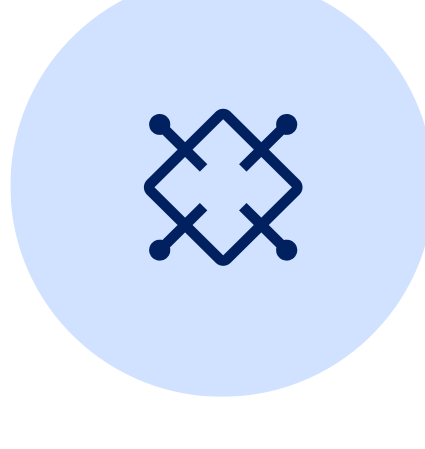
Per-vendor VPNs create a **complex, hard-to-scale** network.

This introduces **safety risks, unauthorized access, data misuse, and virus exposure**, while demanding significant in-house expertise to maintain.

Solution Highlights

-  Replace multiple VPNs with a **single encrypted connection**
-  **Authenticate, authorize, and audit** activity logging
-  Restore **uptime** fast while protecting equipment **IP**

Key Differentiators

-  **Zero Breaches**
Zero breaches in over 20 years. Secures critical data and assets.
-  **Secure Private Network**
Global ServiceNet hubs apply IPsec VPN and TLS encryption, no internet reachability.
-  **Single-Vendor Remote Access**
Turn-key access control with authentication, authorization, and auditable activity reporting.
-  **MFA & Malware Protection**
MFA plus malware scanning of transferred data, backed by Fortigate and ISO 27001.



Use Cases

Reduce Downtime & Improve Availability

When a tool goes down, every hour waiting for an OEM engineer to travel - or for IT to provision another ad-hoc VPN—cuts into fab availability.

secureWISE® gives fabs a **single, controlled environment** where OEM and service partners collaborate under strict permissions, so problems are diagnosed faster and repairs start sooner.



Challenge

Equipment issues wait on travel logistics and ad-hoc VPN access between fabs and OEMs, extending downtime.



Result

secureWISE enables permissioned remote collaboration so OEMs and fabs diagnose and plan repairs immediately.



Challenge

New equipment acceptance and ongoing support require costly on-site expertise and fragmented remote access.



Result

secureWISE gives OEMs on-premise-controlled remote access, so both OEM and hosting site stay in control.

Faster Time to Revenue & Immediate Support

Customer acceptance and support have long depended on costly travel, delayed log-file handoffs, and inconsistent remote access from fab to fab.

With secureWISE, OEMs get **immediate, secure access** for diagnostics, Remote Tool Operation, and automated file transfer, cutting installation ramps by **25-50%** and **increasing uptime**.

0

security breaches in 20+ years

>100TB

of data transferred each month

1

connection replaces many VPNs

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